



Mercy Health

*Care first*

ABN 74 762 230 429

## VICTORIAN CIVIL & ADMINISTRATIVE TRIBUNAL (VCAT) Your Appeal Rights

If you have lodged a Freedom of Information (FOI) Internal Review Request with Mercy Health and you are not satisfied with the final outcome, you may appeal to the Victorian Civil & Administrative Tribunal (VCAT) to review that decision.

### What is VCAT?

VCAT is a tribunal established to deal with disputes about various issues and includes hearing appeals against decisions made in FOI Cases. VCAT provides a more informal forum than the court system for citizens to bring an appeal to be heard.

### Am I eligible to contact VCAT?

You are eligible to contact VCAT in the following circumstances:

- When the department has taken longer than the 45 day legislative requirement to provide you with a decision to your request. This is known as a 'deemed refusal'. In this instance you may lodge a VCAT application immediately after the 45 day period has elapsed
- If you requested an internal review and were not satisfied with the decision.

Applications for VCAT must be made within **60 days** after you receive notice of the Internal Review decision.

If you think that you have grounds for an appeal, contact VCAT for advice as to how to proceed.

### How do I contact VCAT?

The main VCAT office is located at:

55 King Street  
MELBOURNE VIC 3000

Postal: GPO Box 5408 CC  
MELBOURNE VIC 3001

Phone: 9628 9755

Fax: 9628 9788

Email: [vcat@vcat.vic.gov.au](mailto:vcat@vcat.vic.gov.au)

Application forms and information about reviews are also available from the VCAT website at [www.vcat.vic.gov.au](http://www.vcat.vic.gov.au)